



Birthday Party Terms and Conditions – HAMILTON

Please note, these party terms and conditions will not apply until we have received a deposit paid towards the party. Once the deposit is paid you have accepted our house rules and party terms & conditions.

- Party Deposit is non-refundable and balance must be paid before the end of the party. Parties rescheduled or cancelled with 8 days notice before the event are subject to a \$50.00 rebooking fee. Parties that are rescheduled with more than 8 days notice are subject to a \$15.00 rebooking fee. Cancelled deposits are non-transferable to play passes. Deposits are kept on file up to 1 year from date of booking.
- Children under 11 months are not charged. Children 12 months to 12 years are included in the admission count. Children between 13-17 years of age are charged as teens at a nominal rate of \$5.00. Teens may play on the play structures while accompanying children only. NOTE: Admissions are not substituted between adults & kids
- **FREE ADULTS are permitted on a 1:1 ratio with children** to stay in the facility during birthday parties. If there are more adults attending the party than children, a nominal fee of \$5.00 may apply for each additional adult.
- Outside food and drinks are permitted however **we do not allow any foods with nuts, peanuts or treenuts**. Please bring plates supplies and utensils for outside food and drinks, as we only provide supplies for pizza included for kids. We will charge \$25.00 per incident when any nut products are brought into the facility for sanitization charge. **It is your responsibility to check the list of ingredients for foods you bring inside our store.**
- Please note, the free pass cards included in the party package have the following terms: Cannot be used on weekends (Saturday/Sunday), P.A Days, School Holidays, March Break or Christmas Holidays.
- The party room is available for the first 90 minutes of your party. Please use our **Recommended Standard Format** for party timing – First 30 minutes for free play, up to 60 minutes for pizza party feast and cake ceremony and 30 minutes (or remaining party time) for free play. After the room time, present and food items are removed from the facility and drinks and loot bags can be moved to our general cafeteria area for the remaining 30 minutes.
- The party host (*yourself*) should arrive no earlier than 10 minutes prior to the start of the party. We reserve the right to charge \$25 per 15 minutes for parties that stay overtime in the party room without having this cleared in advance (if it is possible). Parties are strictly 2 hours in total. Additional time will result in extra charges.
- In the event, the party host would prefer to bring outside food, our staff **are not** responsible for setting, serving or hosting for foods or drinks not provided by Amazing Adventures. The party host is solely responsible.
- **No food deliveries are not allowed inside our facility and will not be accepted.**
- **No candies, gummies or hard-boiled sweets are allowed in the party room or outside area.** Please do not bring any glass or breakable containers or dinnerware. Unused items in each package are not discounted or substituted
- **Children who are unwell during their visit will be kindly asked to leave the premises for risk of infection to other patrons. Sorry, no exceptions will be made when children are unwell as our company reputation for hygiene is paramount.**
- In order to maintain a safe environment for your children, we are unable to allow piñatas, sparklers, glitter or confetti. No exceptions. In the event such items are brought into the facility additional cleanup charges will apply.
- No electrical devices such as kettles, crockpots, and griddles/stoves/chafing dishes are **NOT PERMITTED**.

I HAVE READ AND ACCEPTED THE AMAZING ADVENTURES PARTY TERMS AND CONDITIONS.

Parent Signature: _____

Party Time: _____